



# Cleous Bites

Bringing Great Quality  
Food to Your Community

## Terms and Conditions

Tel: 07492 368466  
info@cleousbites.co.uk

 www.cleousbites.co.uk

 @cleousbites

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### Minimum Order Requirement

A minimum order of 15 people is preferred.

Orders for less than 15 people will be invoiced as per the Confirmation of Order and Invoice agreed in advance with the client.

### Allergies and Dietary Restrictions

Customers with allergies or specific dietary requirements must inform Cleous Bites at the time of placing an order.

Cleous Bites will, in the event of any unforeseen unavailability of a particular menu ingredient or item, reserve the right to make substitutions of equal or greater value.

Additional fees apply for gluten-free menu choices.

### Additional Services

Cleous Bites welcomes requests for serving staff, the hire of crockery, cutlery, serving dishes and glasses subject to price and availability at the time of Confirmation of Order.

### Confirmation of Order

Upon receipt of Confirmation of Order and Invoice; a 50% a non refundable deposit for food and/or service is required from the client with the balance due at the time of delivery.

### Payment Options

#### Accepted Payment Methods:

##### Cash:

Cash payment is welcomed following receipt of deposit amount paid in advance via bank transfer or card to secure order.

##### Bank Transfer:

Bank Transfer details will be provided at the point of Confirmation of Order and Invoice.

### Card Payment:

We use secure card payment processing methods.

Payments made through card machines will incur a surcharge subject to card type as applicable; this additional surcharge is to cover the transaction fees associated with card payments.

### Damage and Loss

The client is responsible for any damages or loss of equipment, utensils, or other items provided by the Cleous Bites.

### Compliance with Venue Policies

The client is responsible for ensuring that the event venue permits external catering services, and any necessary permits or approvals are obtained.

### Indemnity

The client agrees to indemnify and hold Cleous Bites harmless from any claims, losses or damages arising from the client's actions or omissions during the event.

### Force Majeure

Cleous Bites shall not be held liable for any failure or delay in performing its obligations due to unforeseen circumstances such as acts of God, natural disasters, or other events beyond reasonable control.

### Agreement Modification

Any modifications or amendments to the agreement must be in writing and agreed upon by both parties i.e. Cleous Bites and the client.

**Please review these terms and conditions carefully before placing your order. By placing an order with us you acknowledge and agree to abide by these terms and conditions.**

